

New Changes - A Better Way To Deliver Your Healthcare

Changes You Can Expect:

- Clinic renovations to help our Teams provide you the highest quality of healthcare.
- Your provider **may be moved to another location within the clinic** in order to be in the same area as your healthcare team.
- Scheduling clerks will be directly located within your team, improving access, continuity and ease of scheduling.
- Secure E-Mail access directly to your provider's team to quickly answer your questions and concerns.
- Referral Nurses on every team to assist you through the entire referral process, assisting your provider in getting faster results from your specialist.
- New schedules allowing easier access to getting same day care when needed.

- Improved Continuity of Care. No matter what type of appointment you need, same day, routine or wellness, you will be seen by your provider or a member of his/her team. Your provider and team will be aware of your healthcare needs. Before you walk in for your appointment, team members will identify your preventive health needs and facilitate scheduling appropriate care.

Active Duty Sick Call and Deployment Health Services

Active duty sick call and deployment health services will not change. Sick call will still be located in the Deployment Health Center and active duty military members enrolled to our clinic can be seen Monday through Friday from 0730-0830.

For more information about Medical Home Port, contact the following:

Ms. Heidi Linscott	784-1534
Mr. Ted Dixon	784-1624
Ms. Corrine Skidmore	784-1885

**Or visit our website at
www.quantico.med.navy.mil**

Coming Fall 2010



**A new way of
providing the high-**

Learn More About Medical Home Port

What is Medical Home Port?

How it can help you and your Family?

Who is on your team?

What changes will you see?

Welcome to Naval Health Clinic Quantico Medical Home Port

**A new way of providing
the highest quality**

History

In January 2010, Naval Health Clinic Quantico was selected as a pilot program for Medical Home Port by the Navy Surgeon General. The Navy Surgeon General has directed that all Naval Health facilities will implement this enhanced healthcare program by June of 2011.

What is Medical Home Port?

Medical Home Port is a patient-centered, team-oriented approach to care, also known as "Patient Centered Medical Home". This holistic approach to health and wellness is based on the concept that you and your family are at the center of every decision made regarding your care.

How will Medical Home Port help you and your family's health care needs?



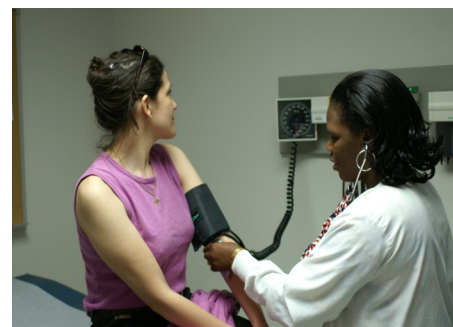
One of the main principles of the program is to assist you and your family members in managing your own health by providing you with the resources, education and skills to obtain appropriate health care services. You and your provider decide on specific health care objectives and then choose the best way to achieve these objectives. Your provider's team of trained health care professionals will help coordinate and facilitate your care while also providing guidance, insight, and advice in a language that is informative and specific to your needs.

Will my Primary Care Manager change?

Medical Home Port's goal is to improve healthcare and continuity. During this process your provider will not change. Children who are currently assigned to one of our Pediatricians will continue to see that provider in the Pediatrics Home Port. Parents who wish to have their entire family's care provided by a Family Practice Home Port team may choose to do so.

Who is on your team?

Naval Health Clinic Quantico's Medical Home Port will consist of four teams: Pediatrics and three Family Medicine teams. Each Family Medicine team will have health care professionals to include, Family Practice Physicians, Nurse Practitioners and Physicians Assistants. You will receive information in the mail indicating which team your provider is assigned. You can also visit our website at www.quantico.med.navy.mil for more information.



Naval Health Clinic Quantico

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